

The Internal Security Agency

<https://www.abw.gov.pl/en/accessibility-declaration/2634,Accessibility-Declaration.html>
10.05.2025, 03:22

The Internal Security Agency commits itself to ensuring accessibility of its website pursuant to the Act of 4 April 2019 on digital accessibility of websites and mobile applications of public entities. The accessibility statement applies to the [website of the Internal Security Agency](#).

Website publication date: 2009-06-01

Date of last significant update: 2020-10-05

The website is compliant with the Act of 4 April 2019 on digital accessibility of websites and mobile applications of public entities.

The statement was prepared on: 2020-10-05

The declaration was prepared on the basis of self-assessment carried out by the public entity.

Feedback and contact details

Please contact us in case of any problems with the accessibility of the website. The contact person is Duty Officer of the Internal Security Agency, poczta@abw.gov.pl.

Everyone has the right to request ensuring digital accessibility to the website, mobile application or any elements thereof. Sharing information may also be requested through an alternative mean of access, e.g. by reading out a digitally inaccessible document, describing the content of a video without audio description, etc. The request should include identity data of the person submitting it, indication which website or mobile application it concerns and a method of contact. The person requesting information through an alternative mean of access should also specify how that information is to be presented in a way convenient for them. The public entity should promptly satisfy the request, no later than within 7 days after receiving it. If this time limit cannot be met, the person making the request will be immediately informed by the public entity of when their request will be satisfied, however this deadline may not exceed 2 months from the date of the request. If digital accessibility cannot be ensured, the public entity may offer an alternative way of accessing the information. If the public entity refuses to comply with the request for providing accessibility or an alternative way of accessing the information, the person making the request may lodge a complaint regarding ensuring digital accessibility to the website, mobile application or an element of the website or mobile application. Once the above mentioned procedure has been exhausted, an application to the Commissioner for Human Rights may also be filed.

Link to the website of the [Commissioner for Human Rights](#)

Architectural accessibility

1. Entrance to the building from 2a Rakowiecka Street, through the Visitor's Office (a lift for disabled persons is available)
2. The premises protected 24 hours a day, closed area

3. Internal car parking inaccessible for third parties, unaccredited
4. Entry to the facility area possible upon prior notification
5. A Polish Sign Language interpreter is not available

Mobile applications

The Internal Security Agency does not share mobile applications